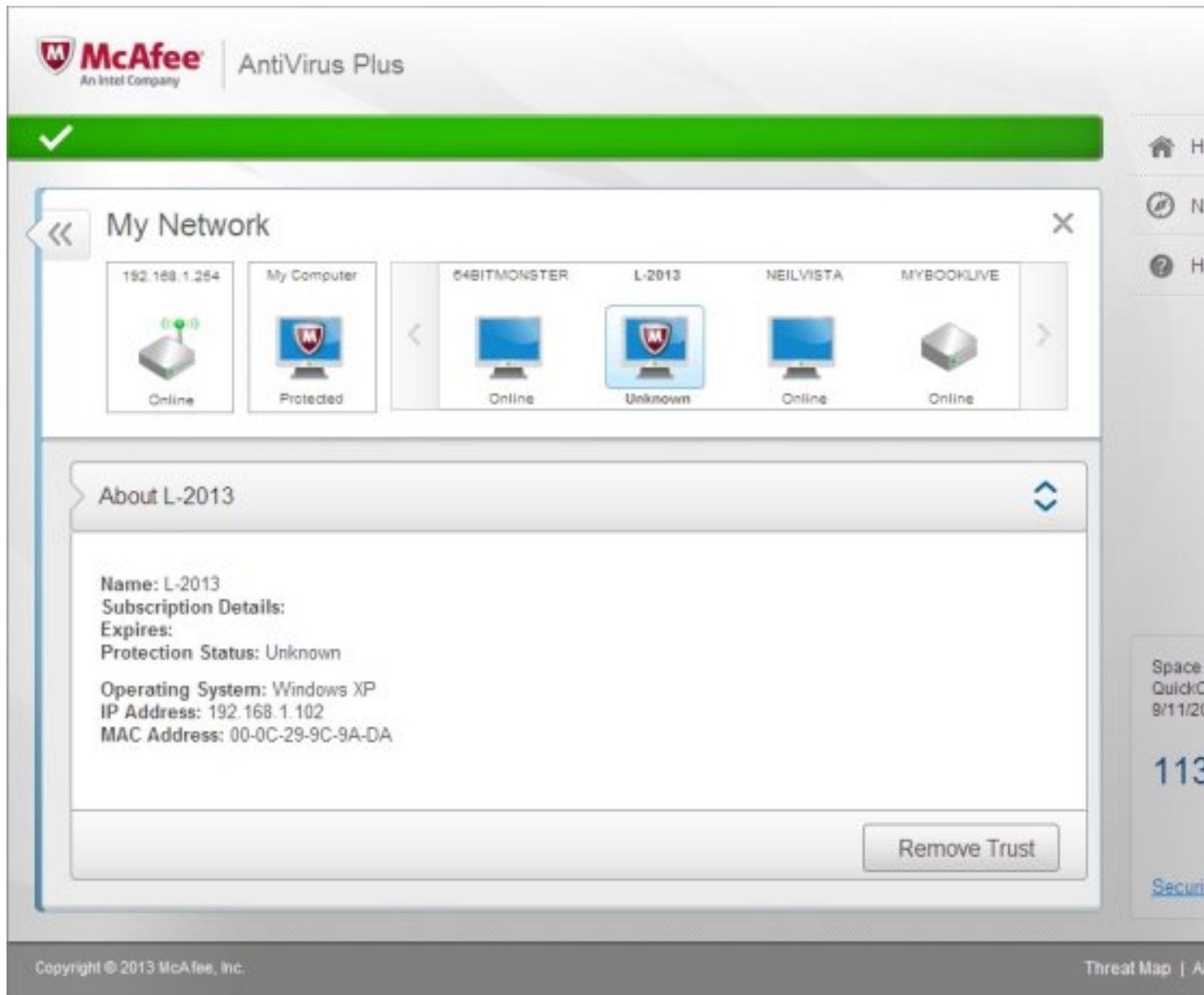


McAfee Antivirus is a longstanding program that has been around for many years, protecting computers and their users. With their new **McAfee Antivirus Plus**, this company takes another stab at the market by improving many of its older features and adding some interesting new ones. While some people have expressed problems with McAfee in the past—especially in 2010, when an update accidentally made the McAfee program think a Windows file was a virus, causing many Windows computers to enter a reboot loop—this company has always done its best to protect computers and correct any mistakes it made. After being acquired by Intel in 2011, McAfee has shown considerably more power in the antivirus sector. You should notice this upgrade too after noting their new program’s features.

Features : 8/10

One of the best new features with this program is “**Safe Searching**.” There are websites with viruses lurking even in search engines, and McAfee is dedicated to finding them. When you search for something, color icons will show you how safe the link is.

There is also a **two-way firewall**, which further protects your computer against hackers. Another thing McAfee has stepped up is its malware detection through its “Active Protection” feature. This quickly determines the risk of any possible safety hazard, so you are always safe.

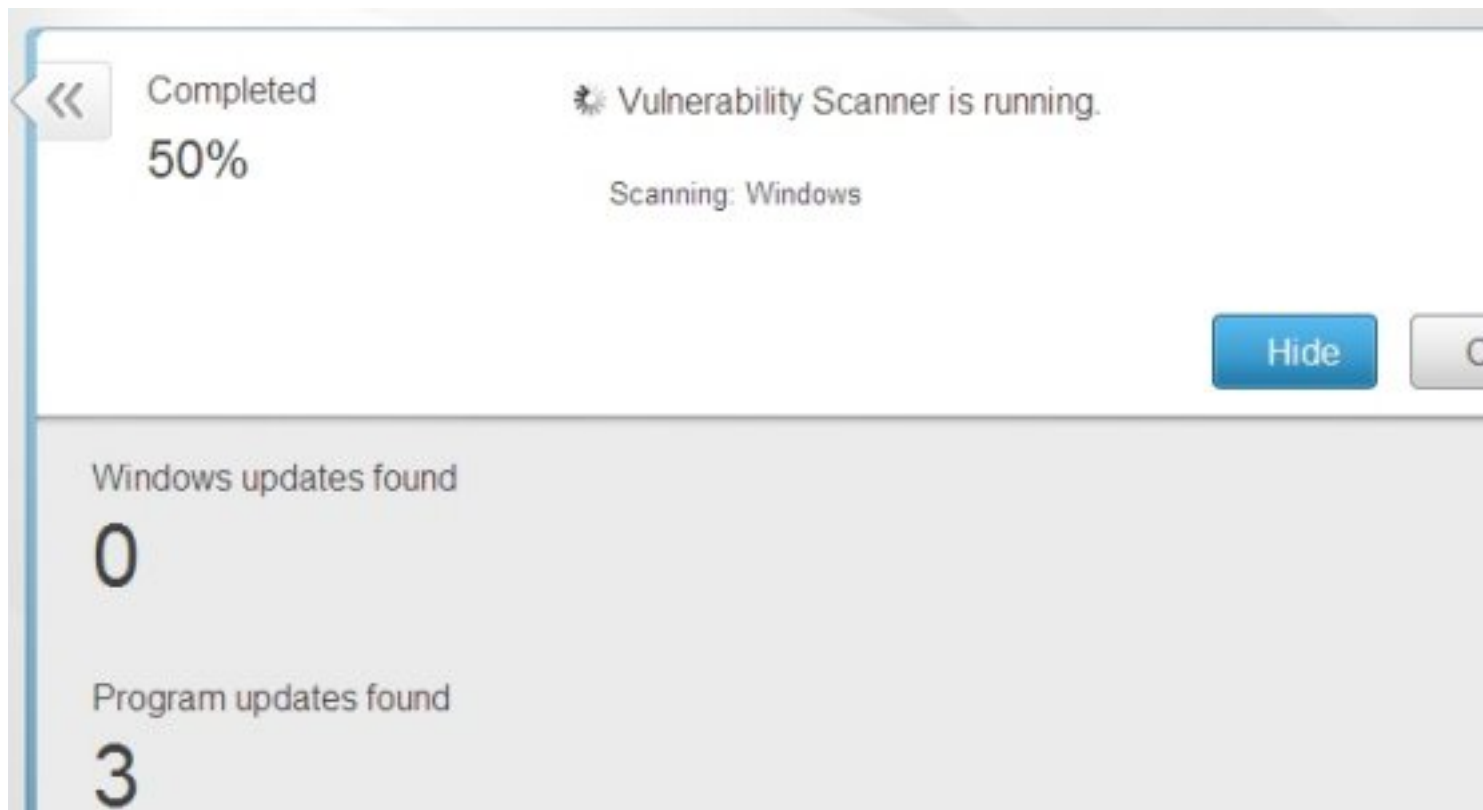


Ease of Use : 8/10

When it comes to virus protection on Windows Vista or Windows 7, McAfee is a **very easy program to use**

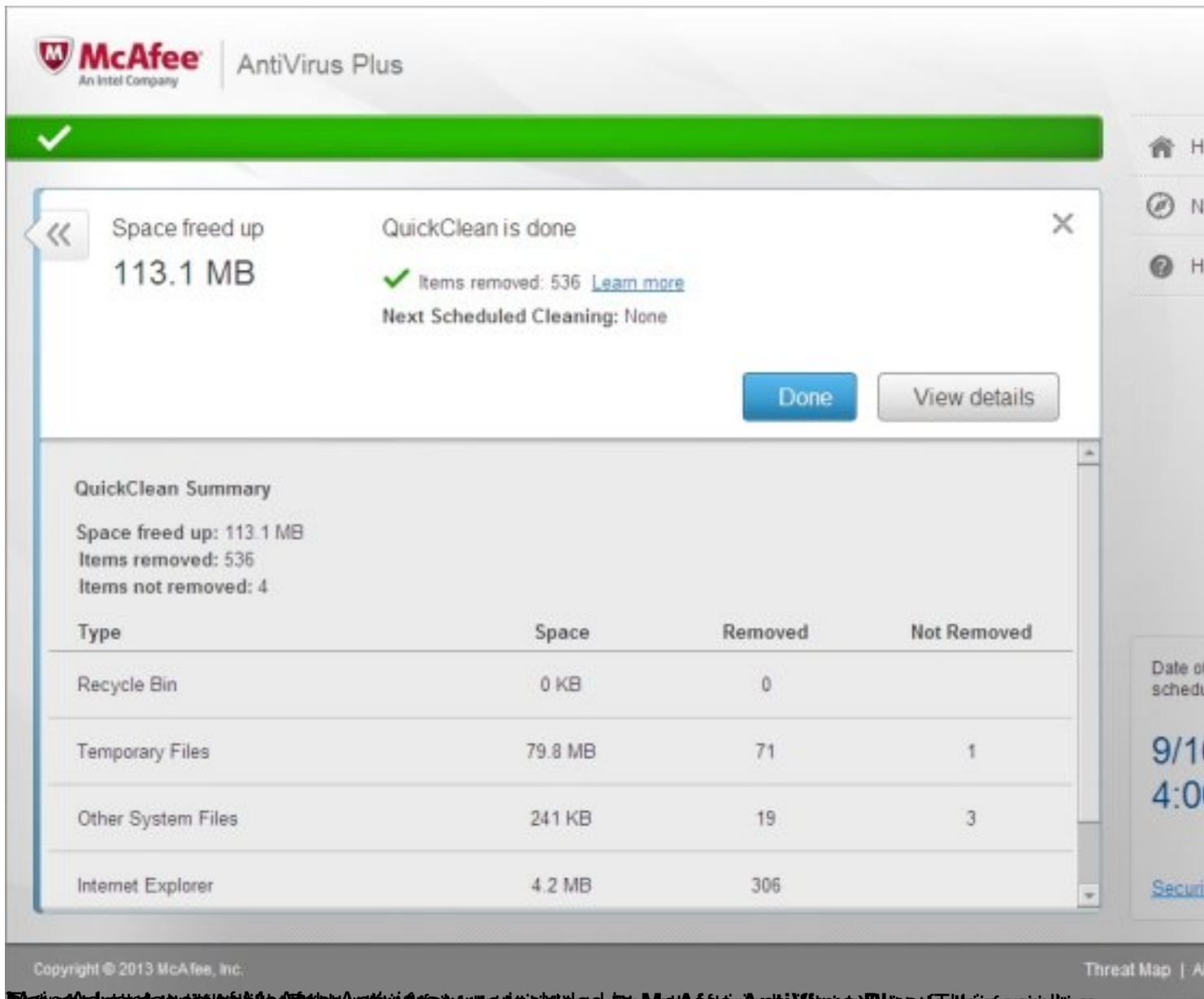
. Past versions of McAfee could be somewhat difficult to handle, but this newer version works painlessly. You just install it, make some small configurations for your preferences and it does

all the work.



Customer Support Quality : 8/10

As with most antivirus programs, customer service is usually there to help you, but you may sometimes feel a little abandoned after waiting for 10 to 15 minutes without any response. Normally after you get someone on the **phone or online**, they will be able to help you out with any problems. However, there are times when the McAfee staff seems a little confused about their own product. All in all, the customer support is average. It is usually helpful, but not always.



The image shows a screenshot of the McAfee AntiVirus Plus interface. At the top left is the McAfee logo with the tagline "An Intel Company" and the product name "AntiVirus Plus". A green bar with a white checkmark spans the top. The main content area is a white box with a grey border, titled "QuickClean is done". It reports "Space freed up: 113.1 MB" and "Items removed: 536". A "Learn more" link is provided. Below this, it states "Next Scheduled Cleaning: None". There are two buttons: "Done" (blue) and "View details" (grey). A "QuickClean Summary" section follows, listing "Space freed up: 113.1 MB", "Items removed: 536", and "Items not removed: 4". A table below this summary shows the breakdown of removed and not-removed items by type.

Type	Space	Removed	Not Removed
Recycle Bin	0 KB	0	
Temporary Files	79.8 MB	71	1
Other System Files	241 KB	19	3
Internet Explorer	4.2 MB	306	

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